



June 12, 2026

William H. Duncan
President, Chief Executive Officers of California Community Colleges Board
Superintendent/President, Sierra College

Dear President Duncan and Members of the California Community College CEO Board,

Thank you for your letter of May 28, 2026. I want to assure you that the entire Ellucian leadership team and I take the concerns you have raised very seriously. Your coming together to share common concerns underscores the importance of these matters and the depth of our partnership with your institutions.

Supporting California's community colleges in serving over 2.3 million students is among our highest priorities and greatest responsibilities. Ellucian is committed to acting not only on the resolution of individual concerns, but to create a durable, coordinated partnership model that reflects the scale, complexity, and policy environment of the California community college system.

The most respectful and effective path forward is to engage with each of your institutions directly. The specific circumstances, configurations, and priorities of each college and district differ, and your concerns deserve to be understood and addressed in that context rather than through a single, generalized reply. I will be working with my leadership team to begin coordinated, direct outreach to each signatory institution and district, so that we may listen, understand issues in detail, and work toward concrete resolutions.

At the same time, we have heard your request to be engaged as a coordinated statewide system and we embrace it eagerly. We are aligning our California-focused leadership, resources, and support accordingly and will be prepared to share the substance of those initiatives with you.

To that end, I gratefully accept your invitation to meet with the CEOs at the Community College League of California conference when a date and time have been determined and look forward to focusing on the system partnership's goals and how we work together to achieve them.

I do not take your concerns or your trust for granted. California's community colleges are central to our mission, and I am personally committed to ensuring that our partnership reflects that. I am grateful for your candor and for the opportunity for continued dialogue, and I look forward to the work ahead.

Sincerely,

A handwritten signature in black ink, reading "Laura H. Ipsen". The signature is fluid and cursive, with a large, stylized "L" and "I".

Laura Ipsen
President & Chief Executive Officer