



Academic Support Services

Academic Support Services at Santa Rosa Junior College provide welcoming, high-impact learning environments where students gain the support, confidence, and connection they need to thrive. This update highlights the Writing Centers, Tutorial Centers, academic supports within English for Multilingual Students (EMLS), and Peer-Assisted Learning Specialists (PALS). Together, these programs provide students with the tools, encouragement, and community they need to meet academic challenges, to grow as learners, and to feel connected throughout their journey at SRJC.

Santa Rosa and Petaluma Writing Centers

The Writing Centers provide individualized academic support for students engaging in writing across a variety of contexts, including academic coursework, transfer applications, cover letters, and other critical written communications that arise across the student journey. The Writing Centers are staffed by English faculty and instructional assistants, who support students with organizational strategies, idea development, drafting, research, grammar, and revision, for students writing for any class, college, or career assignment. Writing support is offered through scheduled appointments, drop-in assistance, and both synchronous and asynchronous online tutoring to ensure flexibility and to meet the diverse needs of SRJC students.

In Fall 2025, the Online Writing Center served 230 students in nearly 520 online sessions, totaling over 260 hours. The Petaluma Writing Center served 55 students in 130 sessions, while the Santa Rosa Writing Center served 575 students last fall for nearly 900 hours.

The Tutorial Centers in Santa Rosa and Petaluma

The Tutorial Centers provide academic support across **all disciplines**, including Math, Sciences, World Languages, English, Business, Humanities, Economics, Anatomy, Music, Arts, Writing, and Career Education, for both credit and noncredit courses. Students can access workshops, drop-ins, one-on-one scheduled appointments, group study sessions, and ongoing tutoring, all offered in person or online. At the heart of tutorial services is our exceptional team of student tutors, whose peer-to-peer support fosters a welcoming and effective learning environment. Working alongside faculty and staff, they lead tutoring sessions across diverse subjects, helping students build confidence, strengthen skills, and connect with others, while also providing guidance on technology, academic tools, and campus resources. This broad and flexible assistance reinforces the Tutorial Centers as vibrant community spaces where learning, support, and belonging intersect.

Each semester, over 2,800 unique students utilize academic support centers, logging more than 35,000 hours in over 21,700 individual tutoring sessions. In fall 2025, the Petaluma Tutorial Center served nearly 350 students in over 1,900 sessions. The Santa Rosa Tutorial Center served nearly 1,200 students in over 8,000 sessions, totaling just over 16,000 hours of direct student support.



Tutoring and Learning Center (TLC) Academic Supports for English for Multilingual Students (EMLS)

In the TLC and across a variety of additional contexts, EMLS provides integrated tutoring and classroom-based academic support throughout the credit and noncredit pathways across the district and throughout the county. Multilingual learners receive embedded peer tutoring, specialized Writing Center support for second-language writing, and individualized guidance and care from embedded instructional assistants. EMLS sustains a constellation of programming and supports that strengthen students' reading, writing, speaking, and listening skills, preparing them for success in college-level English, Career Education, and transfer pathways.

Peer Assisted Learning Specialists—The PALS Program

The PALS Program embeds trained peer mentors into English, Math, and a variety of general education courses. PALS attend class meetings, facilitate collaborative learning, host review sessions, and provide one-on-one or small group tutoring outside of class. Their presence not only supports students academically but also fosters meaningful peer relationships that encourage engagement, boost confidence, and help students persist through challenging coursework.

Strategic Planning and Strategic Enrollment Management Alignment

These Academic Support Services programs directly advance the shared goals of SRJC's 2025–2030 Strategic Plan and the Strategic Enrollment Management Plan (SEMP) by strengthening student access, retention, persistence, and completion. By offering integrated tutoring, peer mentoring, and multilingual learning support, these programs cultivate a learning environment that nurtures connection and supports success. Together, these programs promote high-quality learning (Strategic Plan Initiative 1), foster belonging and reduce equity gaps (Initiative 2), respond to the diverse needs of our community (Initiative 3), and contribute to a supportive campus climate (Initiative 4).

Their collective impact aligns with SEMP priorities by deepening student engagement, improving course success, addressing modality and access needs, and strengthening persistence across pathways, reinforcing districtwide efforts to increase student access, retention, and achievement.

Contact Information

For additional information about Academic Supports, please contact Dean of Language Arts and Academic Foundations, Roam Romagnoli, rromagnoli@santarosa.edu.